

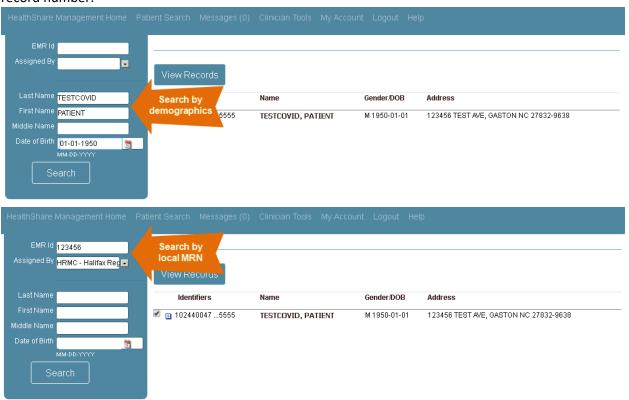
QUICK REFERENCE GUIDE

Accessing COVID-19 Patient Results in the NC HealthConnex Clinical Portal

Viewing Results

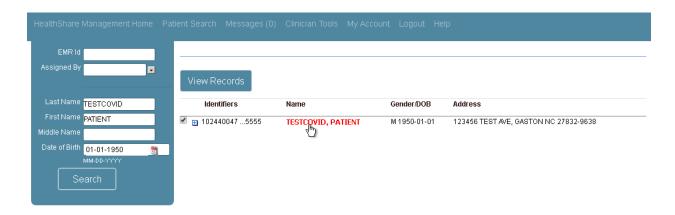
The Procedures/Results tab in Clinical Viewer displays procedures, test results, transcriptions, and radiology reports. If NC HealthConnex has received any COVID-19 test results on your patients, they will be located here.

1. In Patient Search, enter the patient's demographic data, or you may also search by local medical record number:



2. Select the patient record for which you wish to view results.

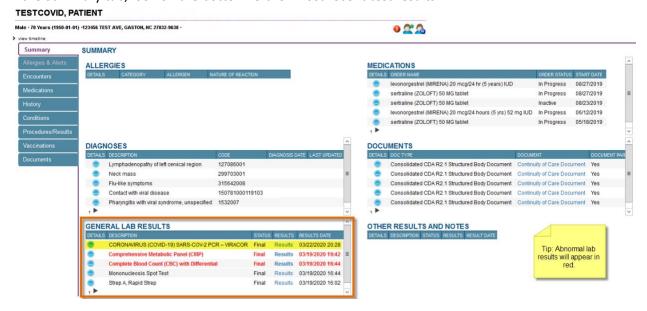




3. If necessary, declare a patient relationship (choosing the appropriate selection from the drop-down menu) in order to "Break the Seal" and access the patient record:

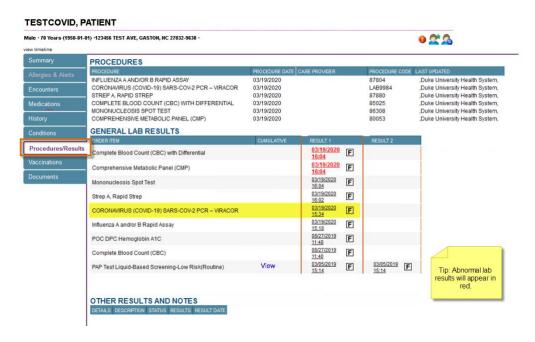


4. In the Summary tab, look on the bottom left for most recent test results:

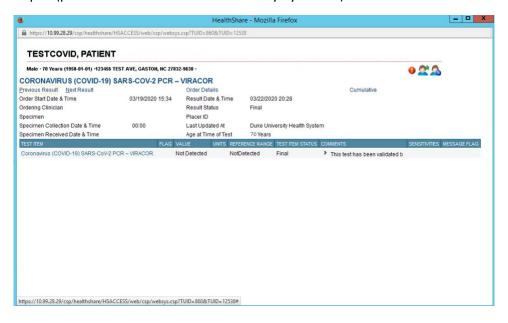




Or you can go directly to the Procedures/Results tab on the left side of the screen:



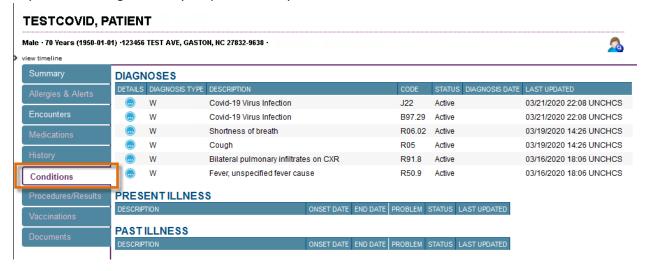
5. From either the Summary or Procedures/Results tab, click on the specific result row and the details page will open (please note that test names will vary by source):





Viewing Diagnoses

The Conditions tab in the Clinical Viewer displays encounter diagnoses. If NC HealthConnex has received any COVID-19 diagnoses on your patients, they will be located here:



Questions?

- Access the NC HealthConnex Clinical Portal here
- The full NC HealthConnex Clinical Portal User Guide is available here: https://hiea.nc.gov/documents/nc-hiea-primary-provider-user-guide
- For additional assistance, please contact the Help Desk by emailing <u>HIESupport@sas.com</u> or call 919-531-2700